

Happy Birthday

1st Floor

Betty Kretai ~ September 1st

2nd Floor

Ann Coles ~ September 3rd

Shirley O'Kusky ~ September 4th

Adam Lorenz ~ September 6th

Evelyn Greening ~ September 6th

Barbara Hunter ~ September 9th

Margit Meszlenyi ~ September 11th

Audrey Grieve ~ September 30th

Virgos August 23rd to September 22nd
Virgos are industrious, efficient, and pay close attention to details, which is why they tend to get the job done right on the first try.

Libras September 23rd to 30th
Libras seek harmony and value fairness and justice. Although they'd rather avoid conflict, they are excellent team players, tactful and polite at soothing those embroiled in argument.

September Birthday Party
Wednesday, September 16th at 2:00pm
Care Centre 2nd floor
Performance with Steve Warner

Chaplain's Corner

As a Chaplain to seniors I continually encourage them to exercise their faith and prayers. Faith and prayer: these two indispensable gifts are interchangeable only because each one prompts the other. All things in heaven, and earth, and under the earth, answer to the command of prayer. Faith is not to be imitated by a quack, or simulated by a hypocrite, but where it is real and can grasp a divine promise with firm grip, it is a great wonder worker.

*My faith not only flies to heaven
But walks with God below.
To me are all things daily given
While passing to and fro.
I trust the Lord and He replies,
In things both great and small.
He honours faith with prompt supply,
Faith honours HIM in all.*

Have you prayed in faith lately? Try it !!

May you have a prayer and 'faith filled' September.

Your Chaplain, Dan



Calling All Family, Residents and Staff!
Do you want to learn more about
Harmony Court Estate and AgeCare?

All the information you need can be found on the company website at www.agecare.ca or "Like" and follow us on Facebook at Harmony Court Estate/AgeCare.

Find helpful tips for your loved ones and fun photos of the seniors in the community of AgeCare.



Harmony Court Care

September 2015



7195 Canada Way, Burnaby BC V5E 4A6

Reception: 604-527-3300

Recreation: 604-527-3328

1st Floor Nursing Station: 604-527-3320

2nd Floor Nursing Station: 604-527-3302

Special Events

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Ladies Lunch Club

Sept. 1

Scenic Bus to Deep Cove

Sept. 2

Bus Outing to Buntzen Lake

Sept. 9

Pub Night with Sheryl Greenfield

Sept. 10

Men's Brunch Club

Sept. 15

Scenic Bus to Maplewood Farms

Sept. 16

Birthday Party with Steve

Sept. 16

Silver Fox Carnival Fundraiser

Sept. 19

New Resident Welcome Tea with Chad Allan

Sept. 21

Scenic Bus to Barnet Marine Park

Sept. 24

Pub Night with Brian Zalo

Sept. 24

Lunch Outing at ABC Country Restaurant

Sept. 30

September is here and the recent storm is a clear reminder that fall is on its way. However, we still have some warm days left in the forecast and we will be taking advantage of our final days of summer.

Our weekly Scenic Bus Outings are scheduled to drive to Deep Cove, Buntzen Lake, Barnet Marine Park, and to tie in with our Country Fair theme week we will visit Maplewood Farms and have a lunch outing at ABC Country Restaurant.

On September 19th come rain or shine to our Silver Fox Carnival and help us raise money for the Terry Fox Foundation. It is a family event hosted by staff and residents of Harmony Court. There will be a BBQ lunch and lots of carnival themed games by donation, with live music from 1:00 to 2:00 with Neil Harnett and a raffle draw at the end of the event. We are hoping to beat last year's fundraising efforts and reach \$2,000!

With many live musical performances we will be welcoming our newest residents with Chad Allan, celebrating this month's birthdays with Steve Warner and enjoying our two Thursday evening Pub Nights first with Sheryl Greenfield and then Brian Zalo.

Our Theme of the Week will be a good old Country Fair! The Silver Fox Carnival event fits the theme nicely. The residents will be having some fun with Horseshoe throwing and Horse Racing, but first we will have to craft our straw hats to fit the part and make some apple pie. Special Lunch for this week will be corn dogs, veggie chili and mini donuts.

Have a great September.

Jessica Lemire,
Recreation Manager

2015 Worklife Pulse & Patient Safety Culture Survey Results

Annually, AgeCare staff share their opinions using the Worklife and Patient Safety Culture surveys as a part of our Accreditation process and continuous quality improvement. Over 70% of our staff took the time to provide this valuable feedback.

AgeCare staff feels that they:

- Understand their job expectations.
- Would recommend AgeCare as a place to work.
- Think about ways to prevent safety incidents.
- Work in a climate that promotes resident safety.

AgeCare staff feel we can improve by:

- Ensuring we recognize the good work our staff are doing.
- Acting on staff feedback and letting them know what has been done.
- Continuing to develop a culture of safety including a fair and consistent approach for evaluating what occurred when things go wrong and responding to the individuals involved.

Using the Results

- The Leadership Team will be reviewing and reflecting on this information to identify strategies to help us improve.
- Staff will have the opportunity to help provide a deeper understanding of the results through discussions at the sites and to inform priorities for action in their area of care.

How are we doing?

WLP Overall Satisfaction	2013	2014	2015
Overall, how satisfied are you with your job?	85.4%	84%	78.9%

PSC Overall Satisfaction	2015	2014	2013	2012
Please give your organization an overall grade on patient safety.	76.7%	76.7%	76.3%	68.1%

Paula Anderson, General Manager



Hello!

My name is Jessica Lemire, Harmony Court's new Recreation Manager. I have been a Recreation Therapist for 7 years since graduating from the Douglas College Therapeutic Recreation Diploma program. My past experience has been working with seniors in long term care. I am passionate about bringing a better quality of life through recreation and connection, and find my job very rewarding. I am a certified Modified Osteofit facilitator and bring musical and creative talents. I adore singing and recently started playing the guitar. I have been improving my guitar playing by performing for the residents and I plan to do so soon at Harmony Court. I am excited for this new chapter in my life; being given the opportunity to work with an amazing team and home that has an exceptional reputation.

Stop by my office to say hello. ☺

The Care Worker

*I wake them up, I get dressed,
I brush their hair so they look their best.
I make their bed and wash their clothes.
The little things that no – one knows.
I hold their hands when they are scared,
I talk to them when no – one's there.
I give them a friend when they are alone,
I treat them like family, like one of my own.
And when it's time to save a life,
I keep my heart strong, and hold my head high.
I wait 'til it's over, when everything's done,
When the house has gone quiet, the emptiness comes
So please don't judge me, when you think I don't care
I look after your family, when you are not there.*

Welcome

**Chau Kwai
Neils Thompson
Catherine Westin
Edith Dadey**

In Loving Memory

**Violet Russel
Ruth Knabe**